**INTI International College Penang School of Engineering and Technology**

**3+0 Bachelor of Science (Hons) in Computer Science, in collaboration with Coventry University, UK**

**3+0 Bachelor of Science (Hons) in Computing, in collaboration with Coventry University, UK**

**Coursework cover sheet**

**Section A - To be completed by the student**

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| Full Name:  KEVIN GOH WING CHIEN | |
| CU Student ID Number:  13446927 | |
| Semester:  **1** | |
| Session:  **August 2022** | |
| Lecturer:  **Nadhrah Abdul Hadi (nadhrah.abdulhadi@newinti.edu.my)** | |
| Module Code and Title:  **4067CEM Software Design** | |
| Assignment No. / Title:  **Continuous Assessment** | % of Module Mark:  **50** |
| Hand out Date:  **6th September 2022** | Due Date:  **Task 1: 30 September 2022, by 11.59pm.**  **Task 2: 18 November 2022, by 11.59pm**  **Task 3: 4 November 2022, by 11.59pm.**  **Task 4: 4 November 2022, by 11.59pm.**  **Task 5: 4 November 2022, by 11.59pm.** |
| Penalties: No late work will be accepted. If you are unable to submit coursework on time due to extenuating circumstances, you may be eligible for an extension. Please consult the lecturer. | |
| Declaration: I/we the undersigned confirm that I/we have read and agree to abide by the University regulations on plagiarism and cheating and Faculty coursework policies and procedures. I/we confirm that this piece of work is my/our own. I/we consent to appropriate storage of our work for plagiarism checking.  Signature(s): KEVIN | |

**Section B - To be completed by the module leader**

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| Intended learning outcomes assessed by this work:  1. Understand and apply appropriate concepts, tools and techniques to each stage of the software development  2. Understand and apply design patterns to software components in developing new software  3. Demonstrate an understanding of project planning and working to agreed deadlines, along with professional, interpersonal skills and effective communication required for software production  5. Demonstrate an awareness of, and ability to apply, social, professional, legal and ethical standards as documented in relevant laws and professional codes of conduct such as that of the Malaysian National Computer Confederation. | | |
| Marking scheme | Max | Mark |
| 1. User Story Mapping 2. Setting up a GitHub Repository 3. Creating a Class diagram and design pattern selection 4. Creating a Prototype User Interface and Usability Testing 5. Discuss the ethical issue related to the software | 20  10  30  20  20 |  |
| Total | 100 |  |

# Task 5 – Discuss the ethical issue related to the software (20 marks)

Discuss and do a critical analysis of your software in this areas, privacy concerns, intellectual property rights and effects on the society.

Output – A report in Word format, uploaded to GitHub.

As every convenience brings its own inconvenience along with it, the college buddy system is no exception. INTI students might face a trade-off between having to compromise their privacy and a more immersive experience of the application. There are four main concerns where the software might infringe upon and the students should be made aware of.

One of the main concerns of the students should be their privacy. As this software requires several personal information of the students, their information may be disclosed to another party when the software is recommending a buddy based on its algorithms. However the possibility of the misuse of such data has been largely mitigated In Malaysia as the personal data of its citizens are protected by the Personal Data Protection Act 2010 (PDPA). Data users are to comply with the seven personal data principles under PDPA. Chiefly among them are the Disclosure Principle, General Principle and Security Principle. These principles require the data user to obtain the consent of the data subject in order to process the data as well as disclose the subject’s data to another party. Data subjects are also urged to take any practical steps in order to safeguard their personal data from any loss and misuse. Failure to comply with the seven principles is punishable by a fine of maximum RM300,000 and/or a maximum of two years of imprisonment. Undoubtedly selling personal data without the consent of data users is unethical and this will build a strong mistrust in the society. As a consequence, pragmatic steps shall be taken to prevent such information leakage and misuse of personal information for all users of the application.

Another issue of concern is the security of the users. With the advancement of technology, a steep increase in cyber crime can be observed especially during the pandemic. This particular software is most vulnerable to the crime of identity theft and happens when a person cheats by impersonating as someone else. Lawbreakers would typically gather the information of its victim and pose as the victim for the purpose of fraud or scams. If such issue were to be brushed aside, the software will be a den for fraudsters which will in turn increase the amount of cyber crimes in the society. Section 416 of the Penal Code addresses the crime of identity theft where the assailant may be punished to a maximum of 7 years and/or a fine. Besides that, Section 232 and Section 236 of Communications and Multimedia Act 1998 also prohibits users from the fraudulent use of network facilities and services. It should be noted that such crime can only be curbed to a certain extent with monitoring and hence users should also be vigilant when using the software.

Cyber bullying and online harassment has also been on the rise in recent years. There is an alarming hike of suicide cases in the past 2 years where suicide cases in Malaysia have increased by a staggering 81% in 2021 as compared to 2020. Cyber bullying refers to the use of electronic communications to insult or intimidate a person online. There are two acts in Malaysia that addresses such issue, which are the Section 233 of Communications and Multimedia Act 1998 as well as Section 509 of the Penal Code. The former criminalises online material which are menacing and offensive in character while the latter are more focused in defending the honour and modesty of woman from obscene insults or sexual harassment. The punishments for violating Section 233 of CMA are a fine of RM50,000 and/or maximum of one year jail sentence while the violation of Section 509 of Penal Code will require the offender to serve of a maximum of 5 year sentence and/or a hefty fine. On that account, the college buddy system should do its part in preventing cyber bullying from occuring in the software itself as it is detrimental to the society.

Last but not least, copyright issue has always been part of the concern. The college buddy system has exercised great caution in not violating the rules. This is due to there are many similar applications in the market, such as Facebook being the more complicated and general in the spectrum of the social networking software while Tinder and The Project being the more niche category. As software is considered as literary work, it is protected under the Copyright Act 1987. Imitating and copying other author’s work is illegal and unethical because this will only discourage creative works in the community. The penalty for copyright infringement is a maximum of RM20,000 and/or imprisonment for a maximum term of 5 years. Source code for the college buddy system will be reviewed to ensure that there are no redundant codes which are similar to other counterpart software.

**Marking Rubric for Continuous Assessment**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  | **Marks Below 40%** | **Marks in the range 40 – 49%** | **Marks in the range**  **50 – 59%** | **Marks in the range 60 – 69%** | **Marks 70% and above** |
| **User Story**  **Mapping**  **(20 marks)** | User Story Mapping not done or User Story copied/does not match the exact system. | User Story Mapping done at a minimum level and does not capture the important activities of the system. | User Story Mapping done and does capture several important activities of the system. The breakdown of the user story mapping can be improved. | User Story Mapping done and does capture several important activities of the system. The breakdown of the user story mapping is good and uses software that can assist that process (For example Miro compared to Ms. Word). | User Story Mapping done and does capture most important activities of the system. The breakdown of the  user story mapping is excellent and uses  software that can assist that process (For example Miro  compared to Ms.  Word). |
| **Setting up a**  **GitHub**  **Repository**  **(10 marks)** | GitHub repository does not exist or cannot be accessed or the required files are not available at the time of access. | GitHub repository exist and some of the required files are not available at the time of access. | GitHub repository exist and most of the required files are available at the time of access. However the dates does not follow the required deadline. | GitHub repository exist and all of the required files are available at the time of access. However the dates for some files does not follow the required deadline. | GitHub repository exist and all of the required files are available at the time of access. The dates on the files follows the required deadline. |
| **Creating a Class diagram and design pattern selection**  **(30 marks)** | The Class diagram does not represent the required solution (contains generic or non- related classes such as admin), the design pattern suggested is not suitable for the given problem. | The Class diagram and design pattern represent the required solution but in a very general and incomplete way. Required classes in the design are not declared. | The Class diagram and design pattern represent the required solution in a partial way. A few required classes in the design are not declared. | The Class diagram and design pattern represent the required solution in a satisfactory way. Most required classes are declared. | The Class diagram and design pattern represent the required solution in an excellent way. All required classes are declared. |
| **Creating a**  **Prototype User**  **Interface and**  **Usability Testing**  **(20 marks)** | No prototype were available or the measurement for the usability testing is not clear. | The prototype cover minimalist and trivial design (such as login) and the measurements for the usability testing are not clear. | The prototype cover adequate design and several measurements for the usability testing are not clear. | The prototype cover good design and most measurements for the usability testing are clear. | The prototype cover excellent design and all measurements for the usability testing are clear. |
| **Discuss the**  **ethical issue**  **related to the**  **software**  **(20 marks)** | There is no discussion on the ethical issue or only the theories are pasted back for this component. | There is an attempt to discuss on the ethical issue but no critical  analysis was done | There is an attempt to discuss on the ethical issue with some critical  analysis was done | There is an attempt to discuss on the ethical issue with good critical analysis. | There is an attempt to discuss on the ethical issue with excellent critical analysis. |